**Role:**  Tuesday, Wednesday, Thursday, Friday, Saturday

**Where:** Herbert Art Gallery & Museum

**When:** Immediate start

**The Nation’s Favourite Dinosaur ‘Dippy’ is currently at The Herbert Art Gallery and Museum!**

**And we need your help to support an exceptional customer experience. You will be part of the Dippy customer experience, ensuring all visitors receive a warm welcome and a full appreciation and enjoyment of the Dippy exhibit and directing visitors to other areas of the museum making it a truly memorable experience.**

**The shifts available are:**

* **10.00am-1.00pm, 11.00am-2.00pm,1.00pm-4.00pm, 10am-3.00pm**

**What the role involves**

* Based in the Covered Court you will be a point of contact to visitors coming to the museum.
* Keeping an eye on Dippy to make sure visitors do not touch or clime over the barrier.
* Bring any issues to the attention of members of staff.
* Approaching and chatting with visitors.

**Skills, knowledge & qualities we are looking for**

* Being friendly, approachable and proactive in dealing with visitors
* A good level of spoken English
* Being reliable and a good communicator with visitors and staff
* No prior knowledge is required as training will be provided.

**Benefits and training**

* Meet new people and get to know our team
* Gain experience of volunteering as part of a team in a museum setting
* Gain useful experiences for application forms, CVs and interviews
* An induction to the museum and training will be provided

**If you would like to be considered for this unique volunteering opportunity, please contact Rupert Hedley: 02476 715 498 or email:** [**rupert.hedley@cvlife.com**](mailto:rupert.hedley@cvlife.com)

Culture Coventry Trust is registered under the Charities Act 1960, Registration No. 1152899. We rely on volunteering support and donations, to enable us to bring the rich history of Coventry to life, through engaging visitor experiences across all our sites.

Our volunteer programme is vitally important to us and we work closely with all our volunteers to understand their needs, to ensure they also benefit from their volunteering experience with us